



PREMIUM CONNECT (PTY) LTD.

NO 1 MAMOROBELA COMPLEX
RAPITSI BUSTOP, GA-KGAPANE, 0838
EMAIL: info@premiumc.co.za
015 023 0941 / 061 502 9391

P O BOX 1632
GA - KGAPANE
0838
Reg no: 2017/520454/07

For Office Use

Application No. _____
Date: 2026 / __ / __

WIRELESS INTERNET SERVICE AGREEMENT

Particulars of Customer

Company / Customer Name: _____

Type (e.g. CC,PTY) _____ Reg No: _____ Vat No: _____

Responsible Person Details

Name & Surname: _____ ID: _____

Contact Details Tel: _____ Mobile: _____

Installation Address: _____

Work Telephone: _____ Fax: _____

Email address: _____

Service Agreement

Free Telephonic support is available (weekends included) from 7:30 daily until 18:30 by sending a WhatsApp to our Support Number: 061 502 9391.

On-site support is charged at @ **Premium Connect** current rate of R 250.00, fee excludes any equipment or material used on site.

Installation (equipment) is at a once-off cost of R2 500.00 all inclusive (Travel, brackets, cable, antenna, etc.). **In an event that the installation fee is to be paid in installment, the installation equipment will remain the company's property until paid in full.** The Installation of the wireless internet system includes the connection of PC's or equipment already networked to the Internet (on the day of installation). Additional cabling for PC's and extra networking, can be quoted to the client. The Wireless Installer has sufficient knowledge to connect PC's to the internet but IS NOT an IT technician and as such does not do IT maintenance or support.

Premium Connect only supply and maintain wireless connections with the relevant content (Internet, VPN, CCTV, etc.). @ **Premium Connect** DOES NOT supply IT support or maintenance and their responsibility ends with the connection to the Customers internal equipment. Any IT related work must be attended to by your IT personnel or your IT support company.

Please note that there is absolutely no guarantee against lightning on the equipment. Please take the necessary precaution to avoid lightning damage. Make sure that equipment is specified on your insurance. Help prevent lightning damage by unplugging both cables from the PoE in case of thunderstorms and/or lightning.

Premium Connect reserves the right to modify prices on one month's notice and new pricing will apply to this agreement after the notice period unless the agreement is cancelled in writing by me/us.

Initials: ____

Payments: MONTHLY BY DEBIT ORDER OR EFT PAYMENT MUST REFLECT WITHIN 2 DAYS AFTER YOUR CHOSEN PAYMENT DATE. AN ADDITIONAL FEE OF R100 WILL BE CHARGED FOR RECONNECTION AFTER ACCOUNT HAS BEEN SUSPENDED.

Initials: ____

Package Agreement [Mark with X]

Entry Level	Lite	Basic	Business	Pro	Enterprise	Platinum
Download	3Mbps	5Mbps	6Mbps	8Mbps	* 10Mbps	* 15Mbps
Price	R 299.00	R 450.00	R 650.00	R 850.00	R 1000.00	R1 500.00

Best Value	*Basic	* Business	* Pro	* Enterprise	* Platinum	* Titanium
Download	20Mbps	30Mbps	40Mbps	50 Mbps	60Mbps	100Mbps
Price	R 2090.00	R3500.00	R4 500.00	R6 500.00	R7 500.00	R14 500.00

Agreement

Choose Payment Date

1 st	15 th	22 nd	25 th

Payment Options

Debit order EFT Bank Deposit Cheque Payment Cash

This agreement is entered into a month-to-month basis, and it can be terminated with one-month calendar written notice.

CUSTOMER ACCEPTS THE RESPONSIBILITY FOR THE EQUIPMENT, AND SHOULD IT BE DAMAGED, STOLEN OR DESTROYED WHILE INSTALLED AT THE CUSTOMER PREMISES AND THE CUSTOMER AGREES TO REPLACE SUCH EQUIPMENT.

Initials: ____

Cancellations of services require one calendar month's written notice from day cancellation is send. If additional or other services rendered as per contract period signed.

All packages are true uncapped. NO daily limits or throttling gets implemented on our network. Torrents (p2p) may get shaped during office hours.

Client Name: _____

Date: _____ Signature: _____

Accepted by: _____ (@ Premium connect Technician)

Date: _____ Signature: _____