



PREMIUM CONNECT PTY LTD

Reg. No. 2017/52045

SHOP NO1 MAMOROBELA COMPLEX

RAPITSI BUS STOP

GA-KGAPANE, 0838

E-mail: info@premiumc.co.za

P.O. Box 1632

Ga-kgapane

0838

Tel: 015 023 0941 / 061 502 9391

UPGRADE / DOWNGRADE AGREEMENT

This agreement is entered into by and between:

Company / Customer Name: _____

Type (e.g., CC/PTY): _____ Registration Number: _____

Responsible Person: _____ ID Number: _____

VAT Number: _____

Email Address: _____ Telephone: _____

Installation Address: _____ City: _____

Current Package:

Internet Speed: _____

Monthly Fee: R _____

Upgrade / Downgrade To:

Internet Speed: _____

New Monthly Fee: R _____

Effective Date of Upgrade / Downgrade: _____

Terms and Conditions

Notice Period: Customer agrees to give at least 30 days' notice before the downgrade/upgrade becomes effective, unless otherwise agreed.

Downgrade / Upgrade Limitations: Downgrade/upgrade are subject to package availability and network capability.

Fees: Any applicable downgrade/upgrade fees or administrative charges will be discussed and approved before the downgrade is processed.

Equipment Compatibility: The customer is responsible for ensuring their equipment is compatible with the downgraded/upgrade speed and package.

Binding Agreement: By signing this form, the customer acknowledges they understand and accept the revised pricing, internet speed, and terms.

Customer Signature: _____ Date: _____

Company Representative: _____ Date: _____